

RECOMMENDED WORKSTATION CONFIGURATIONS INCISIVE™ IS DATA EXTRACTION SOFTWARE 3.0

Item	Recommended Configurations
Processor	1 gigahertz (GHz) or faster processor
RAM	1 Gigabyte (1 GB)
Monitor	Super VGA (1,024x768) or higher-resolution video adapter and monitor
Internet	Direct connection to high-speed broadband with a bandwidth capacity of 1 megabit per second (mps) download and 1 mps upload along with low latency (< 120 milliseconds)
Network	IP-based network with minimum 16-bit Network Interface Card
Outbound TCP Ports	<ul style="list-style-type: none"> services.incisivemd.com:80 and 443 for INCISIVE IS software broker.gotoassist.com:80, 443, and 8200 to connect to Citrix® GoToAssist® remote assistance software
User Rights	Application must be installed by a user with local administrative rights
Operating System	<ul style="list-style-type: none"> Microsoft® Windows® 7 Professional or Ultimate editions with Service Pack 1 Microsoft® Windows® 8 Professional or Experience editions with Service Pack 1 Microsoft® Windows® Server 2008 R2 32bit and 64-bit with Service Pack 1
Hard Disk	Approximately 5 MB of available hard-disk space after other software below is installed
Software	<ul style="list-style-type: none"> Microsoft® .NET Framework 2.0 Microsoft® .NET Framework 4.0 Microsoft® Installer 3.1
Miscellaneous	Mouse or compatible pointing device

IMPORTANT! PLEASE READ

Before purchasing and configuring equipment, it is very important that you read very carefully and understand the information contained in this configuration sheet. Performance is dependent on processor speed and memory configuration. CrossCurrent shall have no responsibility for performance of the software on hardware or network configurations not recommended by CrossCurrent.

Operating Systems: CrossCurrent has tested INCISIVE IS on the operating systems listed. INCISIVE IS will NOT work on Windows 2000 or other earlier versions of Windows.

Internet: Due to the large volume of data collected and sent by INCISIVE IS data extraction software, wireless connectivity is **NOT** supported. In determining your Internet connectivity requirements, the latency between the INCISIVE Data Center and your workstation is more important than the availability of bandwidth.

Hardware: INCISIVE IS data extraction software works on the hardware certified for use with the operating systems listed.