

RECOMMENDED WORKSTATION CONFIGURATIONS INCISIVE™ IS DATA EXTRACTION SOFTWARE 2.0

Item	Recommended Configurations
Processor	1 gigahertz (GHz) or faster processor
RAM	1 Gigabyte (1 GB)
Monitor	Super VGA (1,024x768) or higher-resolution video adapter and monitor
Internet	Direct connection to high-speed broadband with a bandwidth capacity of 1 megabit per second (mps) download and 1 mps upload along with low latency (< 120 milliseconds)
Network	IP-based network with minimum 16-bit Network Interface Card
Outbound TCP Ports	<ul style="list-style-type: none"> 80, 443, and 8200 to connect to Citrix® GoToAssist® remote assistance software
User Rights	Application must be installed by a user with local administrative rights
Operating System	<ul style="list-style-type: none"> Microsoft® Windows® XP with Service Pack 3 Microsoft® Windows® Server 2003 32-bit with Service Pack 2
Hard Disk	Approximately 5 MB of available hard-disk space after other software below is installed
Web Browser	Microsoft® Internet Explorer® 8.0 with the latest service pack
Software	<ul style="list-style-type: none"> Microsoft® .NET Framework 2.0 Microsoft® Installer 3.1
Miscellaneous	Mouse or compatible pointing device

IMPORTANT! PLEASE READ

Before purchasing and configuring equipment, it is very important that you read very carefully and understand the information contained in this configuration sheet. Performance is dependent on processor speed and memory configuration. CrossCurrent shall have no responsibility for performance of the software on hardware or network configurations not recommended by CrossCurrent.

Hard disk space: This recommendation assumes the workstation is only used for the operating system, INCISIVE IS software, and other CrossCurrent software. Additional software applications on the workstation will require additional hard disk space. The installation of the software will be to the users' default program files directory.

Operating Systems: CrossCurrent has tested INCISIVE IS on the operating systems listed. INCISIVE IS will NOT work on Windows 2000 or other earlier versions of Windows.

Internet: Due to the large volume of data collected and sent by INCISIVE IS data extraction software, wireless connectivity is NOT supported. In determining your Internet connectivity requirements, the latency between the INCISIVE Data Center and your workstation is more important than the availability of bandwidth.

Hardware: INCISIVE IS data extraction software works on the hardware certified for use with the operating systems listed.