

## MINIMUM WORKSTATION CONFIGURATIONS INCISIVE™ MD CODING & REIMBURSEMENT SOFTWARE 3.3

Item	Recommended Configurations
Processor	1-Gigahertz (GHz) or faster processor
RAM	2 Gigabytes (GB) RAM
Monitor	SXVGA (1280 x 1024) or higher-resolution video adapter and monitor
Internet	Direct connection to high-speed broadband with a bandwidth capacity of 3 megabits per second (mps) download and 1 mps upload along with low latency (< 120 milliseconds) to services.incisivemd.com
Network	IP-based network with minimum 32-bit Network Interface Card
Outbound TCP Ports	<ul style="list-style-type: none"> <li>• services.incisivemd.com:12182 to connect to INCISIVE MD Microsoft SQL Server</li> <li>• services.incisivemd.com:4431 to connect to CrossCurrent secure email gateway</li> <li>• services.incisivemd.com:8001 to connect to CrossCurrent product update web service</li> <li>• crosscurrentinc.s3.amazonaws.com:443 to Amazon S3 cloud storage downloads</li> <li>• broker.gotoassist.com:80, 443, and 8200 to connect to Citrix® GoToAssist® remote assistance software</li> </ul>
User Rights	Application must be installed by a user with local administrative rights
Operating System	<ul style="list-style-type: none"> <li>• Microsoft® Windows® Vista Business or Ultimate editions with Service Pack 2</li> <li>• Microsoft® Windows® 7 Home Premium, Professional, or Ultimate editions</li> </ul>
Hard Disk	Approximately 15 MB of available hard-disk space after other software below is installed
Web Browser	Internet Explorer® 8.0 with the latest service pack
Software	<ul style="list-style-type: none"> <li>• Microsoft® .NET Framework 4.0</li> <li>• Microsoft® Installer 3.1</li> <li>• Microsoft® Word® 2007 or 2010 required for creating dispute letters</li> </ul>
Miscellaneous	<ul style="list-style-type: none"> <li>• Mouse or compatible pointing device</li> </ul>

### IMPORTANT! PLEASE READ

Performance is dependent on processor speed, memory configuration, and network latency to the INCISIVE Data Center. CrossCurrent shall have no responsibility for performance of the software on hardware or network configurations not recommended by CrossCurrent. It is very important that you read very carefully and understand it before purchasing and configuring equipment.

**Hard disk space:** This recommendation assumes that the workstation will be used only for the operating system, INCISIVE MD Software, and other CrossCurrent software. Additional software applications on the workstation will require additional hard disk space. The installation of the software will be to the users' default program files directory.

**Operating Systems:** CrossCurrent only tests INCISIVE MD software on the operating systems listed. Microsoft ended Mainstream Support for Windows XP on 4/14/2009, we urge our customers still using Windows XP or Windows Vista to upgrade to Microsoft Windows 7 Professional. INCISIVE MD will **NOT** work on Windows 2000 or other earlier versions of Windows.

**Internet:** Due to the occasional intermittent nature and low throughput of wireless connectivity, your performance may degrade to the point where the application operates very slowly or frequently loses connection with the INCISIVE MD server. In determining your Internet connectivity requirements, the latency between the INCISIVE Data Center and your workstation is more important than the availability of bandwidth.

**Hardware:** INCISIVE MD software works on hardware certified for use with the Microsoft Windows Vista or 7.