

RECOMMENDED WORKSTATION CONFIGURATIONS INCISIVE™ MD CODING & REIMBURSEMENT SOFTWARE 5.0

| Item | Recommended Configurations |
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| Processor | 1 Gigahertz (GHz) or faster processor |
| RAM | 4 Gigabytes (GB) RAM |
| Monitor | SXVGA (1280 x 1024) or higher-resolution video adapter and monitor |
| Internet | Direct connection to high-speed broadband with a bandwidth capacity of 3 megabits per second (mps) download and 1 mps upload along with low latency (< 120 milliseconds) |
| Network | IP-based network with minimum 32-bit Network Interface Card |
| Outbound TCP Ports | <ul style="list-style-type: none"> • services.incisivemd.com:12182 to connect to INCISIVE MD database server • services.incisivemd.com:443 to connect to CrossCurrent secure email gateway and application web services • services.incisivemd.com:80 to connect to CrossCurrent product update web service • crosscurrentinc.s3.amazonaws.com:443 to Amazon S3 cloud storage downloads • broker.gotoassist.com:80, 443, and 8200 to connect to Citrix® GoToAssist® remote assistance software |
| User Rights | Application can be installed by a user with normal user rights if prerequisite software listed below is present before installation; otherwise, the application will need local administrator rights to install the Microsoft .NET framework. |
| Operating System | <ul style="list-style-type: none"> • Microsoft® Windows® 7 Professional or Ultimate editions with Service Pack 1 • Microsoft® Windows® 8 Professional or Enterprise editions with Service Pack 1 |
| Hard Disk | Approximately 55 MB of available hard-disk space after other software below is installed |
| Web Browser | Internet Explorer® 9.0 with the latest service pack |
| Software | <ul style="list-style-type: none"> • Microsoft® .NET Framework 3.5 • Microsoft® .NET Framework 4.0 • Microsoft® Installer 3.1 • Microsoft® Word® 2010 or 2013 required for creating dispute letters • Adobe® Acrobat® 10 required to save reports as Portable Document Format (PDF) files |
| Miscellaneous | <ul style="list-style-type: none"> • Mouse or compatible pointing device |

IMPORTANT! PLEASE READ

Performance is dependent on processor speed, memory configuration, and network latency to the INCISIVE Data Center. CrossCurrent shall have no responsibility for performance of the software on hardware or network configurations not recommended by CrossCurrent. It is very important that you read very carefully and understand it before purchasing and configuring equipment.

Hard disk space: This recommendation assumes that the workstation will be used only for the operating system, INCISIVE MD Software, and other CrossCurrent software. Additional software applications on the workstation will require additional hard disk space. The installation of the software will be to the users' default program files directory.

Operating Systems: CrossCurrent only tests INCISIVE MD software on the operating systems listed. We urge our customers still using Windows XP or Vista to upgrade to Microsoft Windows operating system with mainstream support. For customers using these legacy operating systems, contact INCISIVE Support to determine what additional requirements may be required to install the application.

Internet: Due to the occasional intermittent nature and low throughput of wireless connectivity, your performance may degrade to the point where the application operates very slowly or frequently loses connection with the INCISIVE MD server. In determining your Internet connectivity requirements, the latency between the INCISIVE Data Center and your workstation is more important than the availability of bandwidth. We recommend a latency of less than 120 milliseconds between customer workstations and the INCISIVE Data Center.

Hardware: INCISIVE MD software works on the hardware certified for use with the Microsoft Windows operating systems.