

RECOMMENDED WORKSTATION CONFIGURATIONS INCISIVE™ PM PRACTICE MANAGEMENT SOFTWARE 2.2

Item	Recommended Configurations
Processor	1-Gigahertz (GHz) or faster processor
RAM	2 Gigabyte (GB) RAM
Monitor	<ul style="list-style-type: none"> • SVGA (1024 x 768) or higher-resolution video adapter and monitor • Second monitor to display multiple INCISIVE PM windows if customers have multiple INCISIVE PM databases for data converted from prior practice management database and a second database for new patient registrations and claims
Text Size	Default 96 dots per inch (DPI)
Internet	Direct connection to high-speed broadband with a bandwidth capacity of 3 megabits per second (mps) download and 1 mps upload along with low latency (< 120 milliseconds)
Network	IP-based network with minimum 32-bit Network Interface Card
Outbound TCP Ports	<p><i>For customers of The Business Office billing service</i></p> <ul style="list-style-type: none"> • services.incisivemd.com:9191 to connect to the INCISIVE PM database server • services.incisivemd.com:29091 to connect to the INCISIVE PM query server • services.incisivemd.com:58082 to connect to the INCISIVE IQ web reports portal <p><i>For other customers:</i></p> <ul style="list-style-type: none"> • services.incisivemd.com:9091 to connect to the INCISIVE PM database server • services.incisivemd.com:58081 to connect to the INCISIVE IQ web reports portal <p><i>For all customers:</i></p> <ul style="list-style-type: none"> • 80, 443, and 8200 to connect to Citrix® GoToAssist® remote assistance software
User Rights	Application must be installed by a user with local administrative rights
Operating System	<ul style="list-style-type: none"> • Microsoft® Windows® XP with Service Pack 3 • Microsoft® Windows® Vista Business or Ultimate editions with Service Pack 2 • Microsoft® Windows® 7 Home Premium, Professional, or Ultimate editions
Hard Disk	Approximately 2 MB of available hard-disk space after other software below is installed
Web Browser	Internet Explorer® 8.0 with the latest service pack
Software	<ul style="list-style-type: none"> • Microsoft® .NET Framework 2.0 with latest service pack • Microsoft® Word® 2007 or 2010 required for creating custom documents
Miscellaneous	Mouse or compatible pointing device

IMPORTANT! PLEASE READ

Performance is dependent on processor speed, memory configuration, and network latency to the INCISIVE PM database and query servers. CrossCurrent shall have no responsibility for performance of the software on hardware or network configurations not recommended by CrossCurrent. It is very important that you read very carefully and understand it before purchasing and configuring equipment.

Hard disk space: This recommendation assumes the workstation is only used for the operating system, INCISIVE PM software, and other CrossCurrent software. Additional software applications on the workstation will require additional hard disk space. The installation of the software will be to the users' default program files directory.

Operating Systems: CrossCurrent only tests INCISIVE PM products on the operating systems listed. INCISIVE PM will NOT work on Windows 2000 or other earlier versions of Windows. Microsoft ended

Mainstream Support for Windows XP on 4/14/2009. We urge our customers still using Windows XP or Windows Vista to upgrade to Microsoft Windows 7 Professional.

Internet: Due to the occasional intermittent nature and low throughput of wireless connectivity, your performance may degrade and lower your satisfaction with the software. In determining your Internet connectivity requirements, the latency between the INCISIVE Data Center and your workstation is more important than the availability of bandwidth.

Text Size: Setting a text size higher than 96 DPI will cause the display of field text labels and data to be cutoff, and cause custom documents displayed in Microsoft Word to be viewed at a higher zoom level.

Hardware: INCISIVE PM software works on the hardware certified for use with the operating systems listed.