

## MINIMUM WORKSTATION CONFIGURATIONS INCISIVE™ RC REVENUE CYCLE MANAGEMENT SOFTWARE 4.6

Item	Recommended Configurations
Processor	<ul style="list-style-type: none"> <li>Windows: 1.6-Gigahertz (GHz) or faster processor X86 or x64 type processor</li> <li>Macintosh: Intel Core Duo 1.83-GigaHertz (GHz) or faster processor</li> </ul>
RAM	512 megabytes (MB) RAM
Monitor	SVGA (1024 x 768) or higher-resolution video adapter and monitor
Text Size	Default 96 dots per inch (DPI)
Internet	Direct connection to high-speed broadband with a bandwidth capacity of 3 megabits per second (mps) download and 1 mps upload along with low latency (< 120 milliseconds)
Network	IP-based network with minimum 32-bit Network Interface Card
Outbound TCP Ports	Each clinic uses a unique URL to connect to the INCISIVE RC web server <ul style="list-style-type: none"> <li>services.incisivemd.com:80 and 443 for INCISIVE RC web server</li> <li>broker.gotoassist.com:80, 443, and 8200 to connect to Citrix® GoToAssist® remote assistance software</li> </ul>
User Rights	No additional user rights are required other than to install Microsoft Silverlight
OS	See chart below
Web Browser	See chart below and notes below
Software	Microsoft® Silverlight 5
Miscellaneous	Mouse or compatible pointing device

### Web Browser and Operating System Compatibility [\(See Microsoft Silverlight system requirements\)](#)

Operating System	Internet Explorer 10	Internet Explorer 9	Firefox 3.6+	Safari 4+	Chrome 12+
Windows Vista		✓	✓		✓
Windows 7	✓	✓	✓		✓
Windows 8	✓		✓		✓
Macintosh OS 10.4.11+				✓	

### IMPORTANT! PLEASE READ

Performance is dependent on processor speed, memory configuration, and network latency to the INCISIVE RC web servers. CrossCurrent shall have no responsibility for performance of the software on hardware or network configurations not recommended by CrossCurrent. It is very important that you read very carefully and understand it before purchasing and configuring equipment.

### Web Browsers

Microsoft ended mainstream support for Windows XP with Service Pack 3 on 21 April 2010; for those customers still using Windows XP, Internet Explorer 8 should work with Silverlight 5 using the Google Chrome Frame plugin. If any issues arise with Silverlight, the customer will be requested to upgrade the workstations operating system and browser to a supported compatible set.