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What's new in INCISIVE MD?

This document describes the minor updates to INCISIVE MD. All customers will have access to this new functionality. After completing the update, no action on your part is needed to have these changes available to you.

Who should read these release notes?*If you are clinic technical contact ...*

You should refer to the CrossCurrent Technical Support Knowledgebase article "How do I use INCISIVE Web Update" for information on how to update INCISIVE MD software.

If you are an INCISIVE MD user ...

Read this entire document for revised features included in this release.

Discography Radiological Supervision and Interpretation

We have changed the location display for Discography Radiological Supervision and Interpretation, AMA CPT Codes 72285 and 72295, from single unit to the appropriate spine region interspaces. The selection of more than one level will produce multiple units of the procedure.

Percutaneous Vertebroplasty Radiological Supervision and Interpretation

We have changed the location display for Radiological Supervision and Interpretation of Percutaneous Vertebroplasty or Vertebral Augmentation Including Cavity Creation, AMA CPT Codes 72291 and 72292, from segments to interspaces.

Lateral Extracavitary Approach Fusion

We have changed the location display for Lateral Extracavitary Approach Spine Fusion procedures, AMA CPT Codes 22532, 22533, and 22534, to remove the display of Left and Right next to each segment.

ALERT! Revised Codes Removed from Previously Planned and Coded Surgeries

Codes changed in this release will be removed from any existing surgery plan or coded surgery. Upon editing these surgeries, INCISIVE MD will remove these procedures and users will need to manually add these procedures back into the surgery before saving. We apologize for this inconvenience.

The reason for this situation occurs is because the change of any spine procedure from segment to interspace locations causes INCISIVE MD to know which exact location to specify. For example, if a procedure was planned at L3, should it be listed as L2-3 or L3-4? In order to avoid ambiguity, the procedure is removed to allow an INCISIVE MD user to specify the correct location.

Initial Slow Performance for Microsoft Vista Users

Because of the new security model is built into Microsoft Vista, the operating system must make a shadow copy of the 250MB read-only database. This occurs

only after the update is completed; the user logs into application for the first time, and selects a surgeon. This may take up to 2 minutes to complete depending on the performance of your computer. During this time, the application may appear not to be working, please be patient. To re-emphasize, this should only the first time you select a surgeon after updating.

How do I contact CrossCurrent Technical Support?

During normal business hours, 8:00 am to 5:00 pm Pacific Time, you may contact technical support at (503) 546-5323. Our INCISIVE MD Support website also offers resources to help answer basic questions about the software.