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What's new in INCISIVE MD?

This document describes the most recent update to INCISIVE MD. This update both improves the performance of the application when saving surgeries and adds the contractual expected amounts for assistants-at-surgery on their fee tickets. In addition, it also implements both the Medicare National Correct Coding Initiative (CCI) 14.3 edits, and the 2009 ICD-9 diagnosis codes changes.

Who should read these release notes?

If you are an INCISIVE MD user …

Read this entire document for revised features included in this update.
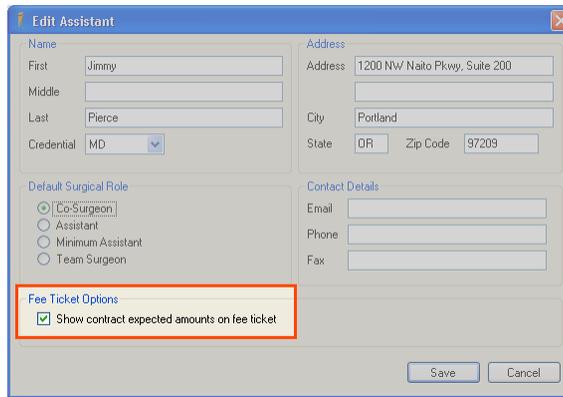
If you are the clinic technical contact …

No action is required by you. The INCISIVE MD application will auto-detect and install the update when the user attempts to log into the application following the release of the update.

Performance Improvements When Saving & Viewing Large Surgery Lists

Following recent changes designed to expand the number of procedures that INCISIVE MD supports, together with the conversion of INCISIVE MD from a single-user to multi-user application, users have incrementally reported that the application performance did not meet their expectations. Feedback was primarily related to one of two areas: first, the amount of time the application required to finish a surgery and return to the INCISIVE MD Dashboard; second, and the sluggishness in navigating the Dashboard Surgery and Dispute lists with more than a thousand items. In response, we implemented several modifications designed specifically to improve the performance of the application. The only noticeable impact on users will be quicker response from the application during daily use.
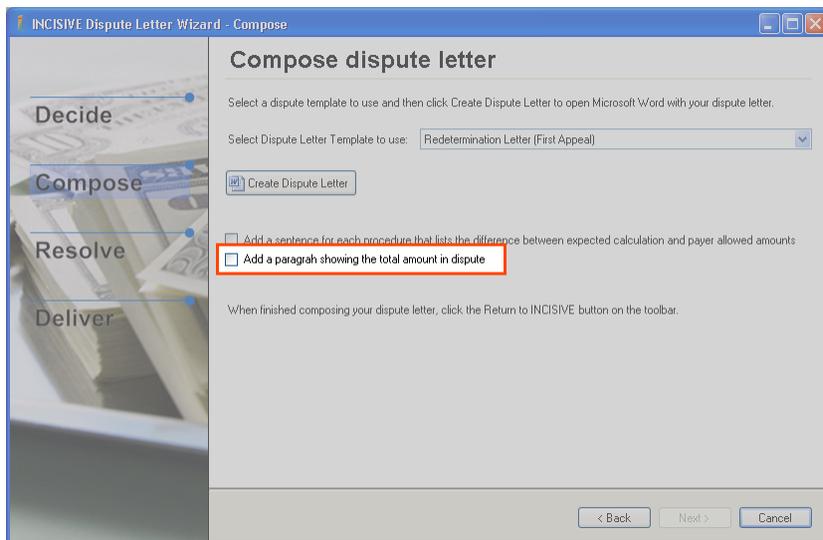
Assistant-at-Surgery Expected Amounts

You may now determine whether an assistant-at-surgery's contractual expected amounts are calculated and displayed on their INCISIVE MD fee ticket. To apply the new setting, plan or code a surgery, click **Assistants & Facilities** tab, select the assistant, and then click **Edit** (above and to the right of the assistants list). Check the "Show contract expected amounts on the fee ticket" option. Subsequently, when viewing fee tickets for these assistants, the application will show the expected amount for the assistant, based upon the primary surgeons expected amount and any contract modifier adjustments.

Total Amount Disputed

A new option has been added to the Dispute Wizard, which includes the total amount disputed in the dispute letter. To show the total amount, check "Add paragraph showing the total amount in dispute" option before creating your dispute letter. The application will then include the total amount beneath the enumerated disputed procedures. This text is editable and can be removed by the user if desired.

Medicare National CCI 14.3 Edits Update

We have updated the application for the 2008 Fourth Quarter National CCI edits, Version 14.3. These changes are effective for dates of service on or after 1 October 2008. For a list of changes to procedures included with INCISIVE MD, go to the INCISIVE MD website Support page and view the Medicare CCI 14.3 Changes document.

ICD-9 Diagnosis Changes

The 2009 ICD-9 diagnosis code changes that are effective on 1 October 2008 are included with this release. Claims submitted with invalid or deleted ICD-9 codes for service dates on or after 1 October 2008 will be rejected by your payers.

How do I contact INCISIVE Support?

During normal business hours, 8:00 am to 5:00 pm Pacific Time, you may contact technical support at (503) 546-5323. Our INCISIVE MD Support website also offers resources to help answer basic questions about the software.